

WE'VE GOT THE GOOD JOBS.

Internship – Community Management French (m/f)

Goodgame Studios is Europe's fastest growing gaming company and one of Germany's most successful technology businesses. With more than 900 employees at our headquarters in Hamburg we develop innovative online games which are played by more than 200 million players in 25 languages across more than 200 countries. Our talented, motivated team of experts and newcomers forms the basis of our success. Become a part of the success story and apply now!

As an Intern - Community Management French (m/f) you will be tasked with dealing with inquiries from our players, organizing community events and acting as a contact for our external moderators and game helpers. The internship is ideal for recent school leavers, as a co-op program or for starting your career. We look forward to hearing from you!

YOUR JOB

- Be on hand to give help and advice to our players through various social media channels (forums, chats)
- Offer comprehensive customer care in forums, chat rooms and on social media platforms
- Plan and organize in-game events, community actions and real-world meetings
- Work in close cooperation with other departments: Give feedback to our game designers and report bugs to colleagues in the live bug analysis department
- Get to know our games inside out so you can answer any questions from our player community
- Your goal: Represent our company in our forums, chat rooms and social media pages and link the company with the community

YOUR PROFILE

- You have native-speaker level knowledge of French, both written and spoken and good English skills, German and other languages are an advantage
- You are passionate about (online) games and are an open, friendly character and genuine team player
- You can keep an overview even in challenging situations
- You can think outside the box to solve problems
- Ideally you already have some experience in customer contact (preferably online, or in catering, retail, hotel industry etc.)

WE OFFER

... an exciting job where you can assume responsibility and develop professionally. A dynamic team with friendly, highly-qualified colleagues from all over the world. Strong, sustainable growth and fresh challenges every day. Flat hierarchies and short decision paths. A culture of mutual respect and an outstanding working environment. Further training with workshops, language courses and technical reference works, a healthy work-life balance, regular team events, sporting and leisure activities and much more!

SEND

...us your complete application (a letter of motivation, your CV and your certificates) as a single PDF file with the keyword "Internship - Community Management French" to Melanie Lietzke, cmjobs@goodgamestudios.com. Please also let us know how you found out about the position.

Find out more at www.goodgame-jobs.com

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